



## Angie's List Member Reviews

**Review Date: October 30, 2013**

**Member:**

John G  
SANBORNTON, NH 03269

**Categories:**

Basement Waterproofing  
Insulation  
Wells & Pumps

**Work Completed Date:**

October 30, 2013

**Last Modified Date:**

November 04, 2013

**Hire Again:**

Yes

**Description Of Work:**

They added two sumps and about 100 ft of wall treatment as well as removing old insulation and sealing the walls and floor of a crawl space under kitchen. They then re insulated that area as well.

**Member Comments:**

Axel and the crew showed up on-time and got right to work. The supervisor, Bob, came out and walked the job with me to assure we were clear on the scope of work. The men took 3 days as promised and stayed the final day until 6 to finish. They left the basement broom clean every night and didn't even damage the grass...putting tarps down to walk on. The work was done exactly as promised. In fact, they actually re plumbed part of the sump drain line which was not specified because they didn't like the way it had been run by them some years before. Axel took great pride in the final walk through and made sure I was satisfied also. He made a point of not only covering the warranty but making it clear we should not hesitate to call them anytime with any issues.

**Share on Band of Neighbors:**

Yes

**Review Date: September 30, 2013**

**Member:**

JoAnne P  
WAKEFIELD, MA 01880

**Categories:**

Basement Waterproofing  
Doors  
Plumbing  
Remodeling - Basements  
Wells & Pumps

**Services Performed:**

Yes

**Work Completed Date:**

August 30, 2013

**Last Modified Date:**

October 07, 2013

**Hire Again:**

Yes

**Description Of Work:**

We originally used Rescon to service our sump pump and were happy with the overall service provided, so when it came to finding a solution to help with the moisture in the air of our basement we naturally reached out to them. We purchased the Sente Fe Dehumidifier from them, they installed and provided service. In talking with Rescon we also mentioned we were thinking of finishing our basement which was great as the work they were doing was laying the ground work for being able to do this, they also shared their portfolio and info on their basement finishing services. Once ready to move forward with the basement refinishing we reached out to Rescon.

**Member Comments:**

Overall we were extremely happy with all services Rescon has provided for us, mainly the basement finishing. With the basement refinishing they were patient with us as we worked on floor plan to maximize our space as we were working with oil tank, boiler, electricity panels, plumbing, and the few extras we asked them to take care of (shelving in laundry room, finishing in coat closet, and installation of new slop sink). The crew working in the house were respectful and attentive to our questions/"asks" we had along the way. The crew showed up on time, worked throughout the day and always cleaned up at the close of the work day. One other item I was impressed with was the quality of the materials used. I was unsure of how the "non" wood molding, doors, baseboards would look along with the special walls and flooring used. In looking at the room you would never think all detail work was not wood along with the doors. So not only do we have a basement which looks great, but is protected from any type of moisture issues.

Rescon was a pleasure to work with, the entire team from the sales to the crew were professional, responsive, and trustworthy we would highly recommend them for all things related to a basement, they are specialists in their field and it comes through in their work.

**Review Date: September 07, 2013**

**Member:**

kim b

kingston, NH 03848

**Categories:**

Basement Waterproofing

Carpentry - Woodworking

Drywall

Mold Testing & Remediation

Plumbing

Remodeling - Basements

Remodeling - General

**Services Performed:**

Yes

**Work Completed Date:**

August 12, 2013

**Last Modified Date:**

September 10, 2013

**Hire Again:**

Yes

**Home Build Year:**

2012

**Description Of Work:**

they remodel my whole basement

**Member Comments:**

My name is Kim, I just moved to New Hampshire from Texas. I did not anyone to recommend to me who can do the job of remodeling my basement so I went on Angies list. This is where I found Rescon. I called them explaining what I wanted. They sent a representative to my house. His name is Ray. I have dealt with contractors in the past and it was nothing but aggravation and hidden costs. Ray arrived at my house and listened to everything I was wanting for the basement. My basement was dingy and dark. I had no walls and the where the ceilings where suppose to be was nothing but

installation hanging down. After talking with Ray I felt like this is the company to go with. About a week later Ray came back to my house with a blue print of what I wanted. It was exactly what I pictured. He then showed my different samples of flooring, walls and ceilings. I even had a very ugly pole right in the middle of the basement. Well now that poll looks like a beautiful column. They put a molding around it to look like that. It looks like they built it right in. I picked out what I wanted and what I liked about Ray was he didn't try and sell me more expensive things. He said it was my basement and we will do what I wanted. He gave me a date when they could start. I kept thinking they will not start when they say because of my experience in the past with other contractors. I was wrong. They started exactly when they told me. There was two contractors that showed up.

Both their names where Tim. They are the nicest men. Everyday they showed up on time. They worked from the time they got here right up till it was

time for them to go home. Everyday before they left they called me downstairs to show me the work they had done that day. They also explained to me what their plan was for the next day. They never missed a day. They cleaned up everyday before they left. I wasn't used to contractors doing that. What a pleasant experience. Never once did they bother me while they were down in my basement. Tim & Tim gave me the impression they were doing the work as if it was their basement. Exactly how I wanted it. To my surprise they even got the plumber and the electrician here right on time. I telling you this is an excellent company. They told me when it would be all be done and of course I was skeptical. Low and behold my basement was done exactly when they told me. I am so impressed. There were certain things I wanted to have done and when they were done Tim & Tim showed me how to work it. Loved that. I live alone so I needed to know how to work it. They used my garage as a work shop and when the job was done everything was cleaned up. I am having new windows put in my house and I am definitely using Rescon. There are other things I want done to my house like new counter tops and new tops for the vanities in my bathrooms and you bet I will be calling Rescon. Please I can not express enough that anything you need done to your house I highly recommend Rescon. I promise you, you will not be disappointed. When I was handed the final bill it was exactly what they told me it would be. NO hidden fees. The thing I really like about Rescon is the materials they use. Not sheet rock. My basement is water proof, mold proof and sound proof. The basement was done for my grandkids game room so they made sure everything was safe. I was even getting emails from the main office making use everything was to my satisfaction. You will not find another company to beat there price and quality of work. If there were more stars to give Rescon I would give it. 5 stars isn't enough to express this company. Thank You Rescon. This is one very satisfied customer. Thank You Rescon. Satisfied in New Hampshire. Kim

### Review Date: August 13, 2013

**Member:**

Connie H  
Salem, MA 01970

**Category:**

Basement Waterproofing

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

June 11, 2012

**Hire Again:**

Yes

**Home Build Year:**

1880

**Description Of Work:**

Rescon installed a "grate drain" subfloor drainage system along the interior of a basement wall in our condo building and also around part of a very old (late 1800s) stone basement wall that had been enclosed by the contractor (John Wharff/Wharff Bros. Contractors) who rehabbed our condo building. In addition, Rescon installed a new sump pump and a battery back-up pumping system.

Our first sump pump (the contractor had installed in 2010) did not work properly, but the contractor would not replace it. Our building experienced flooding, and our condo association had to have a second sump pump installed by another plumber in 2011. When the second pump could not handle all the water coming into the basement, our building incurred a second flood which was much worse than the first one. Most of the basement flooded, with my downstairs rooms experiencing the most damage.

**Member Comments:**

Rescon installed the grate drain, new sump pump, etc., in December 2011 but had to come back and extend the drain in June 2012. We were told when the original work was done that there was a possibility that the grate drain would need to be extended. Bob Brewster, the Rescon Project Manager, was wonderful. He explained what they would be doing and was very patient with the numerous questions asked by our condo association.

The men who actually installed the grate drain were very professional and diligent and cleaned up the work area before leaving.

The grate drain is working exactly the way we were told it would.

### Review Date: July 31, 2013

**Member:**

Marjorie B  
Andover, MA 01810

**Categories:**

Basement Waterproofing  
Remodeling - Basements  
Wells & Pumps

**Services Performed:**

Yes

**Work Completed Date:**

March 31, 2013

**Hire Again:**

No

**Home Build Year:**

1949

**Description Of Work:**

Dug out old sump pump system , installed new system with battery back up

**Member Comments:**

They were efficient, explained their service. Came on time, finished on time and cleaned up after themselves. They charged what they said they would charge and nothing more.

**Review Date: July 23, 2013**

**Member:**

Matthew D

Sudbury, MA 01776

**Categories:**

Basement Waterproofing

Doors

**Services Performed:**

Yes

**Work Completed Date:**

July 10, 2013

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

Sealed crawl space, installed dehumidifier and exterior door

**Member Comments:**

Very responsive. The office coordinated the schedule and they arrived ontime. Cleaned out old insulation and enclosed 20' X 14' crawl space. The space is now clean and good for storage. Also installed a large dehumidifier which has completely removed the humidity from the basement.

**Review Date: June 24, 2013**

**Member:**

Marc V

Laconia, NH 03246

**Categories:**

Basement Waterproofing

Drain Pipe Installation - Exterior

Wells & Pumps

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

May 15, 2013

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

Installed drainage system & sump pump in Basement

**Member Comments:**

It went great!!! Chris Brown & his crew were the utmost professionals in tackling a wet basement. I have to commend Axle and his crew on the work they did in my basement. They hit a few major stumbling blocks while digging the trench for the drainage system. But they were quick to resolve them and all work was completed on time... Fantastic job...

Chris Brown and entire staff are top notch!!!!

## Review Date: May 10, 2013

**Member:**

Diane C  
BELMONT, MA 02478

**Category:**

Wells & Pumps

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

April 20, 2013

**Hire Again:**

Yes

**Description Of Work:**

Rescon Basement Solutions were very professional. They were easy to deal and came as arranged to repair our sump pump. I would use them again.

**Member Comments:**

It went well overall.

## Review Date: April 16, 2013

**Member:**

Cathy G  
North Andover, MA 01845

**Categories:**

Remodeling - Basements

Remodeling - General

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

April 10, 2013

**Last Modified Date:**

May 31, 2013

**Hire Again:**

Yes

**Home Build Year:**

1978

**Description Of Work:**

Demolition of existing finished basement, installation of their basement system plus all finish work so that it was in move in condition when they left. Also had dehumidifier installed.

**Member Comments:**

I got estimates from several general contractors and one other basement refinishing system contractor. RESCON gave us the most for our money and I felt more comfortable hiring a company which specialized in basements. RESCON is a highly rated waterproofing company, but newer to the basement finishing business than their website implied. This led to some delays during our project when waterproofing emergencies pulled the crew away from our project. However, they have since hired staff dedicated to this end of the business so this will probably not recur. The quality of the work was very good and the employees were all pleasant to work with.

## Review Date: January 18, 2013

**Member:**

Frank K  
Danvers, MA 01923

**Category:**

Basement Waterproofing

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

January 11, 2013

**Hire Again:**

Yes

**Description Of Work:**

Covering of exposed dirt and dehumidifier installation.

**Member Comments:**

In November, 2012, we purchased an old house (1782) that had a bad musty smell in the basement. The basement was actually two basements, one old and one new with dirt between the two. In December 2012, I called Rescon and Bob Brewster came out to give me some ideas. He suggested a large dehumidifier be placed in the old basement with an intake duct into the new basement. He also suggested covering all the dirt. In January 2013, Bob came with a two man team and they completed the work in approx. 4 hours. The basement now smells fresh and clean. The installation team was efficient and cleaned up after their work. The total cost was the same as the original estimate.

**Review Date: January 15, 2013****Member:**

Kathleen S

BEVERLY, MA 01915

**Categories:**

Basement Waterproofing

Concrete - Pouring & Repair

Drain Pipe Installation - Exterior

Foundation Repair

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

July 01, 2012

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

Repaired crack in foundation/basement floor. Sealed around interior basement foundation/walls. Buried drainpipes and installed drain pots away from house.

**Member Comments:**

We had a large crack in the basement floor that had been neglected for some time and gradually widened. We were also anxious to have an assessment, re, any evidence of water damage, as there had been an episode of water in the basement when the house was first built. Rescon sent an estimator out quickly, and in fact made the first contact to set up an appointment after we purchased the deal. The estimator was prompt, courteous, friendly and very knowledgeable. He took his time and told us what our different options were and didn't pressure us. After looking at all of the options, we decided to have them bury the drainage pipes (there were 8 of them around the house!) as he suggested, to keep the water away from the foundation. When the workmen came they were prompt, pleasant, and did a great job, answering any questions we had. They filled the large crack, sealed around the interior walls, and completed the rest of the work.

We were very happy with the experience and the results and would use them again!

**Review Date: January 07, 2013****Member:**

Jeffrey B

Medford, MA 02155

**Categories:**

Basement Waterproofing

Drain Pipe Installation - Exterior

Wells & Pumps

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

January 03, 2013

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

New sump pump installed into basement including digging of the pit, installation of a pit liner, and discharge piping

**Member Comments:**

I called several companies to get estimates for fixing the water infiltration issues in my basement. Rescon was the first to call back and was able to squeeze me in the same day, which was nice. Bob, the project manager, was friendly and spent a good amount of time explaining to me the issues as well as the different options for solving the water problem. He even came back a second time in order to clarify certain points which was appreciated.

In the end, I went with just a sump pump. They dug the hole in my concrete floor and installed a pit liner, pump, and discharge piping for the agreed upon price. The installation appears to be of high quality and the tech cleaned up after himself. Concrete work was clean and neat and the patch around the sump hole looks good, as does the discharge piping that wraps around a corner and up and out the side of the foundation. The ground was frozen so they will be coming back in the spring to finish the install by burying the exterior piping.

Their price was just in the middle of the other quotes I received.

Another thing I liked was that Bob carried an ipad with him and used some web-based quote/order system to create and update the estimates on the fly and get them to me as a PDF via email. Which is a much nicer process than waiting for an estimate to be created after the fact or getting a carbon copy estimate.

Overall a very positive experience and I would recommend Rescon to others.

**Review Date: December 21, 2012**

**Member:**

DAVID M

Wakefield, MA 01880

**Category:**

Basement Waterproofing

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

October 10, 2012

**Hire Again:**

Yes

**Description Of Work:**

After previously performing an exhaustive review of basement waterproofing and dehumidifying options, two major items were selected.

1. A large Santa Fe dehumidifier was installed.
2. A large-area plastic seal was installed to cover an unfinished area of basement.

**Member Comments:**

Work was performed on the date and hours scheduled. After some discussion, placement of dehumidifier was agreed upon, and a satisfactory solution. Large-area plastic sheet was terminated well, with a good seal around perimeter. The combination has resulted in a dryer basement, and elimination of symptoms to previous mold condition.

**Review Date: December 18, 2012**

**Member:**

John F

ANDOVER, MA 01810

**Categories:**

Basement Waterproofing

Concrete - Pouring & Repair

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

November 27, 2012

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

Our house, built in 1955, is built on a slab with a radiant heating system that failed and caused damage to the concrete. This happened before we purchased the house in 2001. Rescon routed and sealed the floor cracks and installed Tyroc composite underlayment on the floor.

**Member Comments:**

They came when they said they would and completed the job in one day. Cleaned up after themselves. We had hardwood installed over the Tyroc. The installer commented on how nice a job rescon had done.

**Review Date: December 17, 2012**

**Member:**

Rowan M

Somerville, MA 02143

**Category:**

Basement Waterproofing

**Services Performed:**

No

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

April 30, 2012

**Hire Again:**

Yes

**Description Of Work:**

Estimate done to fix flooding problem in basement.

**Member Comments:**

I bought an Angie's List deal for an estimate on basement waterproofing. The man who came by was knowledgeable and polite and proposed what sounded like a good solution for a reasonable cost. Unfortunately, it wasn't in our condo board's budget for now.

**Review Date: December 16, 2012**

**Member:**

JEFF H

NEWTON, MA 02459

**Categories:**

Basement Waterproofing

Concrete - Pouring & Repair

Drain Pipe Installation - Exterior

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

December 03, 2012

**Hire Again:**

Yes

**Description Of Work:**

French drain & driveway drainage.

**Member Comments:**

Terrific company! Everyone was professional and there work was flawless. Bob is a low pressure salesman who you can trust. We had three bids on the job and Rescon was the best in every aspect

**Review Date: December 10, 2012**

**Member:**

Lori P

Andover, MA 01810

**Category:**

Wells & Pumps

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

June 20, 2011

**Hire Again:**

Yes

**Description Of Work:**

Sump Pump maintenance.

**Member Comments:**

The job was a very simple maintenance of the sump pump. The rep. was courteous and prompt and cleaned up after he finished.

**Review Date: November 19, 2012****Member:**

Barbara C  
AYER, MA 01432

**Categories:**

Basement Waterproofing  
Drain Pipe Installation - Exterior  
Wells & Pumps

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

October 04, 2012

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

A trench was dug & a french drain installed along 3 walls  
A sump pump was installed  
An outside trench was dug and piping & drain were installed  
A dehumidifier was installed

**Member Comments:**

All aspects of the job were done with a great deal of professionalism

All workers were well trained. They arrived on time & cleaned up when finished  
A detailed explanation of the sump pump & how it worked was given to me

**Review Date: October 18, 2012****Member:**

judith d  
SOMERSWORTH, NH 03878

**Categories:**

Basement Waterproofing  
Wells & Pumps

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

September 17, 2012

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

RESCON installed a deluxe sump pump system in our basement, which included a "grate drain" subfloor drainage system, and a battery backup in case of a power outage.. They also installed a wall vapor barrier.

**Member Comments:**

We had water problems in our basement for a long time and have over the years tried different solutions. However, as we have an older home, these "solutions" were short term solutions. . We found RESCON on Angie's list and they had excellent ratings. We called them and they responded very quickly. Chris came out and saw our basement and the problems we had with water. He suggested a workable solution, gave an estimate for the work, a time frame as to when the work could begin, and how long it would take.

They came on the day they said they would, the work took exactly the amount of days they said it would, and the cost was exactly what Chris said it would be.

Also, the workers were very courteous, they answered any questions that I had during the three days, and when they left, they cleaned up all the debris.

**Review Date: September 23, 2012****Member:**

Rachel L  
Hamilton, MA 01982

**Category:**

Basement Waterproofing

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

June 01, 2012

**Hire Again:**

Yes

**Description Of Work:**

Took advantage of Big Deal and had this company come out and evaluate our basement for musty odors/mold. Was not sure if moisture was from some leak or crack in the foundation. The man was very professional and explained to me that our basement was not leaking and that the moisture was caused by condensation of warm air in a cool basement. He gave me several ideas on how to reduce moisture, including not opening the windows in the basement. He also recommended a dehumidifier. He did not try to sell me their high end, built in dehumidifier, though we discussed it and what was actually needed for the space. He did sell me a handy thermometer/ humidistat for \$10 which we use, along with

**Member Comments:**

the dehumidifier that we obtained from another source. Our basement is no longer musty, and doesn't have a mold problem. It is more pleasant to be in. I liked that he didn't try to sell me something we didn't need, and gave me a definitive diagnosis of the musty odor /mold problem. I would recommend them to anyone.

**Review Date: May 26, 2012****Member:**

Pauline S.  
Concord, MA 01742

**Categories:**

Basement Waterproofing  
Wells & Pumps

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

April 23, 2012

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

During heavy rains we have had flooding in our basement, so I was interested in looking into a solution. Bob Brewster, the Project Manager for Rescon, came out to our house and outlined what Rescon could do. We were impressed with his presentation and the price quoted. We opted to go ahead with the installation of an automatic sump pump and drainage hoses.

**Member Comments:**

The following week 2 men came out to install the sump pump and discharge lines. We had been warned that there might be some dust raised during the installation so we covered most things in the basement, but when they were through, there was only a little dust in the immediate area, and everything was left very clean. The 2 men worked for several hours, and when they were finished, they explained very clearly to me how the system worked. I will not know if this was the complete solution until we have another heavy rain, but if it is not, we would opt to have Rescon return to add further drainage.

### Review Date: May 16, 2012

**Member:**

Sharon K  
Methuen, MA 01844

**Categories:**

Basement Waterproofing  
Wells & Pumps

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

April 30, 2012

**Hire Again:**

Yes

**Description Of Work:**

We used an Angie's "Big Deal" to have Rescon give us an analysis of our basement. We have had some water seeping in through the center of the floor during heavy rains. Bob did a great job on the estimate, came right out at the appointed time and made great recommendations. We had 2 sump pumps installed as well as 3 windows sealed. Job was done quickly and as promised.

**Member Comments:**

Bob was up front with some of the challenges we may have been in for - including the possibility that we would need a partial drainage system installed in addition to the sump pumps. We appreciated his candor and that he didn't try to oversell us from the beginning of the project. He also suggested a few other ideas for our basement we hadn't considered. Every interaction with the entire installation team was professional - they took the time to explain everything and made sure we were comfortable with the work performed. Very personable, great customer service. Highly recommend!

### Review Date: February 16, 2012

**Member:**

J. G  
GOFFSTOWN, NH 03045

**Categories:**

Drain Pipe Installation - Exterior  
Wells & Pumps

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

December 21, 2011

**Hire Again:**

Yes

**Description Of Work:**

Complete basement perimeter drainage system, sump pump and discharge lines to the exterior.

**Member Comments:**

They were very responsive from the first phone call. The estimating service was very detailed, thorough and accurate. The work crew was on time, knowledgeable, skilled and ahead of schedule. They are among the very best.

**Member:**

Joan P  
Goffstown, NH 03045

**Categories:**

Basement Waterproofing  
Concrete - Leveling/Mudjacking  
Concrete - Pouring & Repair  
Drain Pipe Installation - Exterior  
Hauling

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

September 12, 2011

**Hire Again:**

Yes

**Description Of Work:**

Rescon Basement Solutions did a complete waterproofing of basement interior, including trenching concrete floor for drainage system and sump pump system. Installed moisture barrier wall material. They cleaned up all cut up concrete and removed it from site. Left basement completely cleaned up and dry! So much work in so short a time and done professionally.

**Member Comments:** The whole process, from initial contact to finish went smoothly and professionally, in the time frame given and the start date agreed on. This is a first rate company and I recommend them every chance I get. It was money well spent to have a dry basement that can now be finished, expanding our living space immensely. Thank you, Rescon.

**Review Date: June 24, 2011**

**Member:**

Donald A  
Chelmsford, MA 01824

**Categories:**

Basement Waterproofing  
Wells & Pumps

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

May 03, 2011

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

Rescon Basement Solutions came over to do complete basement waterproofing with backup pump.

**Member Comments:**

The crew that installed the system was excellent. Our basement has no bulkhead so I was concerned about mess and the debris in the house. But we had no problems as the crew lay drop cloths and kept the areas of our main living space very clean. I am very pleased with the final installation.

**Review Date: May 12, 2011**

**Member:**

Judith F  
TEWKSBURY, MA 01876

**Categories:**

Basement Waterproofing  
Drain Pipe Installation - Exterior  
Wells & Pumps

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

September 22, 2010

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

Rescon excavated and Installed an interior French drain system, with backup pumping system, around the entire perimeter of our basement. We had experienced severe flooding the previous spring due to the highest water table levels in over 70 years, which prompted us to have this potential nightmare prevented from recurring.

**Member Comments:**

Our salesman was extremely well informed and answered all our questions to our satisfaction. He was very professional, pleasant and interested in making us and keeping us happy, as were all the workmen involved in the project. They performed all of the work exactly as it had been described to us and exactly as it had been scheduled. The crew was always on time and cleaned up after themselves as they went along. Their price was similar to the other two quotes we got. Some minor damage was inadvertently done to our basement door during the excavation process. Rescon offered to fix it them selves or pay us to have someone of our choosing replace the door. We chose to use an outside carpenter for the job and Rescon reduced our bill by the amount the new door cost, which was fair. The overall experience was pleasant and friendly. We would use Rescon again (and probably will to have new basement windows installed.) We have had a lot of bad experiences in the past with all kinds of contractors and we highly recommend Rescon--It doesn't get any better than this. And, although we didn't have the high water table situation this year so the pumps never needed to go on, we are confident that the system will work as designed when the time comes.

**Review Date: May 12, 2011****Member:**

rich c

GREENLAND, NH 03840

**Categories:**

Basement Waterproofing

Remodeling - Basements

**Services Performed:**

No

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

April 15, 2011

**Last Modified Date:**

May 31, 2013

**Hire Again:**

Yes

**Description Of Work:**

Consult and estimate on finishing and waterproofing a basement

**Member Comments:**

Rescon were very professional, I have not yet decided to have the work done(only obtained a consult and an estimate) as waterproofing is an expensive endeavor no matter who does it, but they are cream of the crop. No shady sales tactics, and a great system (in theory). Definitely worth talking to, A+ for that side of the coin.

**Review Date: April 12, 2011****Member:**

Paul B

HUDSON, NH 03051

**Categories:**

Concrete - Leveling/Mudjacking

Concrete - Pouring & Repair

Drain Pipe Installation - Exterior

Excavating

Hauling

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

March 14, 2011

**Last Modified Date:**

July 07, 2011

**Hire Again:**

Yes

**Description Of Work:**

Installed water drainage system below the basement floor around the perimeter of my basement walls, dug out concrete floor, installed perimeter system, sump pump, and poured new concrete over this back to floor level.

**Member Comments:**

Rescon's people came on March 14th and went to work. Explained everything to me, took out old concrete, hauled it away, installed new drainage system, sump pump, and poured new cement over it. The foreman kept me informed to their progress and was very professional.

**Review Date: April 04, 2011**

**Member:**

Christine Z

PEABODY, MA 01960

**Categories:**

Basement Waterproofing

Drain Pipe Installation - Exterior

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

March 04, 2011

**Last Modified Date:**

July 07, 2011

**Hire Again:**

Yes

**Description Of Work:**

Drainage system installed in basement.

**Member Comments:**

Great. Three workers were on time each day. Very hard working and courteous. Project finish on time. Cleanup was excellent.

**Review Date: February 26, 2011**

**Member:**

Loring B

TOPSFIELD, MA 01983

**Categories:**

Drain Pipe Installation - Exterior

Excavating

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

January 13, 2011

**Last Modified Date:**

July 07, 2011

**Hire Again:**

Yes

**Description Of Work:**

Installed French drain and 2 sump pumps in cellar.

**Member Comments:**

Every aspect of the job was terrific - we were very impressed.

**Review Date: January 18, 2011**

**Member:**

Jinning L  
ANDOVER, MA 01810

**Category:**

Drain Pipe Installation - Exterior

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

December 15, 2010

**Last Modified Date:**

July 07, 2011

**Hire Again:**

Yes

**Description Of Work:**

Basement french drain.

**Member Comments:**

The team was always on time, very thorough, very sensitive to customer's needs, flexible, hard working, professional, cleans up nicely, after every day's work. I would highly recommend them!

**Review Date: January 14, 2011****Member:**

Lennox B  
Hampton Falls, NH 03844

**Category:**

Basement Waterproofing

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

January 14, 2011

**Last Modified Date:**

July 07, 2011

**Hire Again:**

Yes

**Description Of Work:**

Interior Basement Drainage System

**Member Comments:**

Perfect. Neat, Clean, and a great system.

**Review Date: November 09, 2010****Member:**

myra m  
NORTH BILLERICA, MA 01862

**Categories:**

Basement Waterproofing  
Drain Pipe Installation - Exterior  
Wells & Pumps

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

November 08, 2010

**Last Modified Date:**

July 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

repair of leaking wall crack, installation of 30 ft of grate trench, replacement of sump pump with 25 ft of underground drain extension.

**Member Comments:**

Bob Brewster made the initial inspection and he was very knowledgeable about what needed to be done to fix my problem. He answered all my questions and was very professional. Katie in the office was very nice to talk to and they were able to do the job sooner than expected. The guys who did the job were excellent. They arrived on time and finished when they said they would. They worked hard and non stop and when they finished they walked me through all that had been done. The clean up perfect. It was a super crew. It was a great experience start to finish.

**Review Date: January 27, 2014**

**Member:**

Mary Beth M  
North Reading, MA 01864

**Category:**

Remodeling - Basements

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

November 20, 2013

**Last Modified Date:**

January 30, 2014

**Hire Again:**

Yes

**Description Of Work:**

The Rescon Team finished my basement providing over 500 square feet of living area.

**Member Comments:**

From day one when I met with Ray the project manager all the way throughout with my team Tim and Tim. I was amazed at teamwork and keeping me up to speed on the project. It was a process watching my unfinished cold and stinky basement become an unbelievable additional living space. Knowing every home improvement project has bumps in the road, I was assured the team would remedy any problems. I continue to be amazed every time I go into my basement, almost feel that it isn't my home. I was promised of a Christmas deadline and was not disappointed they delivered on Christmas Eve. Thank you all, especially Ray, Tim and Tim. Also Kathy who was always available in the office to answer my questions.

**Review Date: October 07, 2013**

**Member:**

Henri B  
ESSEX, MA 01929

**Categories:**

Basement Waterproofing  
Remodeling - General

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

September 26, 2013

**Hire Again:**

Yes

**Description Of Work:**

Removed 17 wooden crawlspace supports. Replaced with steel lally columns. Resealed sump pump. Installed heavy duty dehumidifier

**Member Comments:**

Excellent job. Reasonable cost under the circumstances.

## Review Date: August 08, 2013

**Member:**

Richard G  
NORTH READING, MA 01864

**Category:**

Remodeling - Basements

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

August 02, 2013

**Hire Again:**

Yes

**Description Of Work:**

Basement Refinishing

**Member Comments:**

We just used Rescon for both waterproofing and finishing. The quality of their work is top notch. The finishing team was creative at solving issues that were uncovered during the finishing. The most important thing to us was that they took the time to do the job right. They never sacrificed quality to just crank the job out and move on and it really shows in the results. Highly recommend working with this company great experience all around.

## Review Date: June 11, 2013

**Member:**

Daniel L

**Category:**

Basement Waterproofing

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

June 01, 2013

**Hire Again:**

Yes

**Description Of Work:**

Bob Brewster came out and evaluated the moisture/odor problem in our basement. Suggested we evaluate the linoleum under our carpeting and take up some rubber mats that had mildew on them. Told us a Santa FE Classic might resolve our odor problem but that it wasn't a guarantee since the 42 percent humidity levels he measured in our basement weren't that high. Still, at our request, he emailed us an estimate of what the unit would cost and how it could be ducted to dehumidify a finished room in our basement. He was thorough, professional, with no hard sell. Of the 3 Angie's List experts we called, only Rescon measured the humidity levels in our basement and lifted the carpets and poked around to determine what to recommend.

**Member Comments:**

We are following up with some of the suggestions Rescon/Bob Brewster made and wouldn't hesitate to hire them for any basement work. They were the most knowledgeable about our basement problem and also service any equipment they sell.

## Review Date: February 04, 2013

**Member:**

Connie H  
Salem, MA 01970

**Category:**

Basement Waterproofing

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

December 01, 2011

**Hire Again:**

Yes

**Description Of Work:**

Rescon installed a grate drain at the base of an interior wall of our basement, a new sump pump, and back-up batteries.

**Member Comments:**

In the fall of 2011, our condo building was flooded for a second time.

Our building had been recently totally renovated, but the contractor (John Wharff) wouldn't even return our calls, let alone address the situation. The first of the floods occurred well within our one-year warranty period. Bob Brewster (of Rescon) came out to assess the situation and give an estimate for the work that was needed. He was very knowledgeable about what needed to be done (new grate drain, etc.).

The crew who did the job was excellent. They arrived on time, worked hard and non-stop, and cleaned up thoroughly. When they finished they explained the new system thoroughly. It was a super crew.

It was a very satisfactory experience from start to finish.

When we contracted originally with Rescon, we were told that the grate drain might need to be extended to an additional area. However, we (our condo association) decided because of limited funds to only go with the work where we knew there was definitely a problem. We had Rescon out six months later to extend the grate drain in order to address the problem at the secondary location. Again, the work was done promptly, and all of our dealings with the company were very professional.

**Review Date: December 04, 2012**

**Member:**

Stephen E

Tewksbury, MA 01876

**Category:**

Basement Waterproofing

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

November 02, 2012

**Hire Again:**

Yes

**Description Of Work:**

Crawlspace Encapsulation:

- Prepare dirt and ledge crawlspace for encapsulation (remove rocks and organic material, level surface where possible)
- Cover crawlspace floor and inside foundation walls with CrawlShield product
- Attach to walls with drilled pins and adhesive all around top edges

**Member Comments:**

The Rescon office called to set up an appointment to come out and review the job very promptly after my first contact through the web site. The appointment was set up for a time convenient to me and only a couple of days out.

When Bob came to view the job he took the time to understand the driving reason for sealing the crawlspace, surveyed the job, made measurements etc.

The job was scheduled a couple of weeks later and the team, along with Bob as project manager arrived promptly at the appointed time and I was introduced to the team lead.

They went about the task at hand, removing a couple of "surprise items" along with the rocks and other debris as the project called for and hauled all away.

The installation of the CrawlShield product appears to be very well done.

Almost immediately after the installation (mainly after the smell of the adhesive dissipated a few hours later) we could notice an improvement in the air quality in the full-sized portion of the basement and in the house above, now that the soil and rock floor of the crawlspace was sealed beneath the heavy duty and bright white CrawlShield covering.

We were very happy with all aspects of the project. The price was a bit higher than other proposals but the combination of good communication and

professionalism at each phase made this company the choice for us.

### Review Date: November 30, 2012

**Member:**

Renee B  
Lexington, MA 02421

**Category:**

Basement Waterproofing

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

April 05, 2012

**Hire Again:**

Yes

**Description Of Work:**

Evaluated damp basement in residence for source of water and how to control. Installed industrial strength dehumidifier.

**Member Comments:**

Workmen were very efficient and explained all that was needed. They installed the humidifier and showed me how to use it. The device works automatically and requires no emptying of water, water collected is piped to the outside as part of the mechanism. Workmen cleaned-up the area and left me replacement filters.

### Review Date: November 19, 2012

**Member:**

Pauline S  
Concord, MA 01742

**Category:**

Basement Waterproofing

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

April 23, 2012

**Hire Again:**

Yes

**Description Of Work:**

Supplied and installed sump pump and exhaust hoses.

**Member Comments:**

From the estimate to the installation, everything was done professionally and to our satisfaction. A detailed explanation of the procedure was provided to completion.

### Review Date: October 29, 2012

**Member:**

Dorothy F  
LYNNFIELD, MA 01940

**Category:**

Basement Waterproofing

**Services Performed:**

Yes  
\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

April 01, 2012

**Hire Again:**

Yes

**Description Of Work:**

My cellar was a wet mess whenever the street went under water. The water was coming up through the floor and it had to go up a small incline to reach the sump hole.

Rescon Installed french drains, new sump pump system, battery back-up and replaced existing sump pump pipe to outside with a larger pipe. They also extended 3 outside drain pipes and buried under ground. I paid the price that was quoted. There were no surprises.

**Member Comments:**

Each day the foreman walked me through what was accomplished that day. It took 4 days.

Once the work was completed, the foreman explained and showed me everything they installed and updated.

He demonstrated how everything works.

They did a great job cleaning up after the work was completed.

After the job was completed, I received a 3 year offer to inspect and maintain the system. I think the first year should be included with the installation.

There have been 3 hard rains and Hurricane Sandy, more a northeaster in Ma., since the installation.

Everything stayed dry.

Yes, I would hire Rescon again but I do not expect to need their services for this house.

**Review Date: June 13, 2012****Member:**

Anthony C

NORTH BILLERICA, MA 01862

**Category:**

Basement Waterproofing

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

June 04, 2012

**Last Modified Date:**

June 13, 2012

**Hire Again:**

Yes

**Description Of Work:**

They put in a Pioneer basement waterproofing system in as well as new sump pump and drainage pipes that connected to the downspout. (2) cracks were also filled in the foundation as well.

**Member Comments:**

It was excellent. They worked hard and did a fantastic job. There were 3 crew members who were excellent to work with and provided all information needed. They knew what they were doing and answered any questions I had. They showed up on time and did what they said they would do. They also cleaned up very well after themselves. They were very professional. I would recommend them to anybody, as they did a really great job. They said I could call at anytime with any questions or concerns no matter the time of day.