From:

Sent: Wednesday, March 24, 2010 9:07 AM

To: Chris Brown

Subject: How Dry I Am

Good morning Chris;

I just wanted to drop a quick note to say that we made it through this past season of storms without an issue. I remember this past summer when you installed the system that you repeatedly said we should not get water and I am pleased say we have not.

Your integrity as a businessman and the integrity and level of service that is provided by your company is refreshing. From the people who are answering the phones to the men who were on site and the quality of their work.

I'll be looking to set up our first annual maintenance check in the coming week. I can only imagine how backed up you must be with as a result of the recent storms.

Thanks again , hope you and your family are doing well.

Wayne & Joanne Old Marsh Hill Road Dracut, Ma. 01826